

CHATEAU WOODS M.U.D.

New Customer Fees

Renter (non-owner) Deposit - \$150.00

Service Charge - \$ 50.00

1st Month Trash - \$29.97

Total due with application - \$229.97

Chateau Woods M.U.D.
Water Billing Office
27351 Blueberry Hill Drive, Suite 36
Conroe, Texas 77385-8969

Phone #281-367-0935

Office Hours
Monday through Friday 8:00 AM to 4:00 PM

CHATEAU WOODS M.U.D. BILLING INFORMATION

Billing Office: 27351 Blueberry Hill Dr. #36
Conroe, TX 77385
Phone: (281)367-0935
Drop Box: Located next to front door of billing office

Billing Information:

Meters are read on or about the 25th of each month
Bills are sent out no later than the 1st of each month
Bills are due the 20th of each month
On the 21st of each month a late fee of 10% is assessed
Service may be disconnected on or about the 25th if not paid

Connection Requirements: Completed Service application
Completed Customer Service Agreement
Photocopy of Picture ID of Applicant

\$150.00 Renter Deposit (refunded upon move out)
\$50.00 Service Charge
\$ 29.97 First Month of Trash Service

Total Due: \$229.97

(CASH/CHECK/MONEY ORDER ONLY)

Water and Sewer Rate Information:

Residential In District

Water: First 0-3,000 gallons- \$10.05 (monthly minimum)

Next 3,000 gallons- \$1.51 per 1,000 gallons

Next 3,000 gallons- \$1.76 per 1,000 gallons

Next 3,000 gallons- \$2.01 per 1,000 gallons

Next 3,000 gallons- \$2.26 per 1,000 gallons

Each 1,000 gallons thereafter-\$2.51 per 1,000 gallons

Sewer: Flat Rate- \$30.15 per month

LSGCD fee: \$0.11 per 1,000 gallons

Trash: Flat Rate - \$29.97 per month

Best Trash – (281) 313-2378

www.best-trash.com

customerservice@besttrashtexas.com



Chateau Woods MUD

Trash & Recycling Collection by BEST TRASH

Collection Schedule

- * Trash: Every Monday and Thursday * Set Out Time: Place carts at the curb by 7:00 a.m.
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Trash Guidelines

- Residents provide their own trash cans. Trash cans should not exceed 50 gal in size
 - You may place **extra trash** in:
 - Bags (≤ 40 lbs)
 - Additional trash can (30–50 gallons)
 - Heavy Trash** (collected both days):
 - Yard Waste:** Bundled, ≤ 4 ft long, ≤ 4 in diameter, ≤ 40 lbs
 - Large Items:** Up to 2 per collection day (e.g., furniture, mattresses)
 - Carpet:** 1 room max, cut ≤ 4 ft wide, bundled ≤ 40 lbs
 - Appliances with Freon:** Must be drained and certified
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Excluded Items

- Dirt, sod, mulch, rocks, bricks, tile, concrete
 - Tires, batteries, motor/cooking oil, sheetrock, insulation
 - Construction debris or hazardous materials
 - Note:** Spillage from unapproved liquids is not Best Trash's responsibility
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Recycling Guidelines

- Recycling: Every Thursday
 - Accepted:
 - * **Paper** (including cardboard) * **Plastics** (#1-5,7)
 - * **Glass** (all colors) * **Aluminum & Tin Cans**
 - Prep Items:** Remove caps, liquids, and food residue
 - Overflow:** Place next to cart, clearly marked as recyclable
 - Cardboard:** Flatten and place beside the cart
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Special Collection Service

For large volumes of waste or bulk items:

Email: customerservice@besttrashtexas.com

Include: District name, address, and photos of items

Holiday Schedule

If collection falls on:

- | | |
|-------------------|--------------------|
| *New Year's Day | *Labor Day |
| *Memorial Day | * Thanksgiving Day |
| *Independence Day | *Christmas Day |

Pickup will occur on the next regular collection day

Contact Best Trash **Phone:** (281) 313-2378 **Website:** www.best-trash.com **Email:** customerservice@besttrashtexas.com

CHATEAU WOODS MUNICIPAL UTILITY DISTRICT

A-1 UTILITY/WATER BILLING OFFICE ~ 27351 Blueberry Hill Dr. #36 ~ Conroe, Texas 77385
Phone 281-367-0935

RENTERS SERVICE APPLICATION FOR IN DISTRICT SERVICE

Applicant Name _____ Date _____

Service Address _____

Mailing Address _____

Phone # _____ Alternate # _____

Drivers License No: _____ SS# _____

Email address: _____ Opt out of paper bills? Yes ☐ No ☐

Homeowner Name/Address: _____

DEPOSIT AMOUNT: \$150.00

I request water and sewer service at the above premises and agree to use and pay therefore in accordance with the District's established rates and rules. I further agree to be responsible for all charges for water and sewer services for the above premises until I request discontinuance of such service and a final bill.

I agree:(1)the District shall not be liable for damage of any kind whatsoever resulting from water or the use of water on the above premises, unless such damage results directly from negligence of the District. (2)the District shall not be responsible for damage done by or resulting from any defect in the piping, fixtures or appliances on the above premises; (3)to maintain in serviceable condition all sewer lines within the boundaries of applicant's premises;(4) to furnish and maintain a private cut-off valve on my side of the water meter; and(5)the District shall not be liable for any damage or injury arising from interruption, inadequacy or non-availability of water or sewer services.

I understand that:(1)bills will be figured in accordance with the District's established rate schedule with water service based on the meter reading of the amount consumed for the period;(2) bills are due and payable upon presentation and payment may be made at the office of the district;(3)bills must be paid by the due date of the current month or a late penalty will be assessed.

The District can Terminate water and sewer service for non-payment of the bill. I understand that these statements are made in accordance with the established policies of the district.

Date for service to begin: _____

Applicant's Signature

☐ **To request confidentiality of your personal information, please check box.**

***** OFFICE USE ONLY: DO NOT WRITE BELOW *****
ACCOUNT # _____

Date Paid _____ Cash/Check# _____ Total Paid \$ _____

Chateau Woods M.U.D.
Water Billing Office
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Conroe, Texas 77385

SERVICE AGREEMENT

I. Purpose The Chateau Woods Municipal Utility District (District) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to insure the public health and welfare. Each customer must sign this agreement before the District will begin services. In addition, when services to an existing connection has been suspended or terminated, the District will not re-establish services unless it has a signed copy of this agreement.

II. Plumbing Restrictions The following undesirable plumbing practices are prohibited by state regulations:

- A. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or a reduced pressure-zone backflow prevention device.
- B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap of a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation of repairs of plumbing at any connection which provides water for humans.
- E. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

III. Service Agreement The following are the terms of the service agreement between the Chateau Woods Municipal Utility District (District) and X_____ (Customer)

- A. The District will maintain a copy of this agreement as long as the customer and/or Premises is connected to the Water System.
- B. The customer shall allow his property to be inspected for the possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the district or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the normal business hours of the District
- C. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which has been identified during the initial inspection or periodic re-inspections.
- D. The Customer shall immediately correct any undesirable plumbing practices on his premises.
- E. The Customer, at his expense, properly install, test, and maintain any backflow prevention devices required by the District. Copies of all testing and maintenance records shall be provided to the District.

IV. Enforcement If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either; (1) terminate service or (2) properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer Signature X_____ Date_____

Chateau Woods M.U.D.

Water Billing Office

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Conroe, Texas 77385

The following listed persons have my consent to discuss by billing, payment and account information with Chateau Woods M.U.D.

Date: _____

Signature: _____