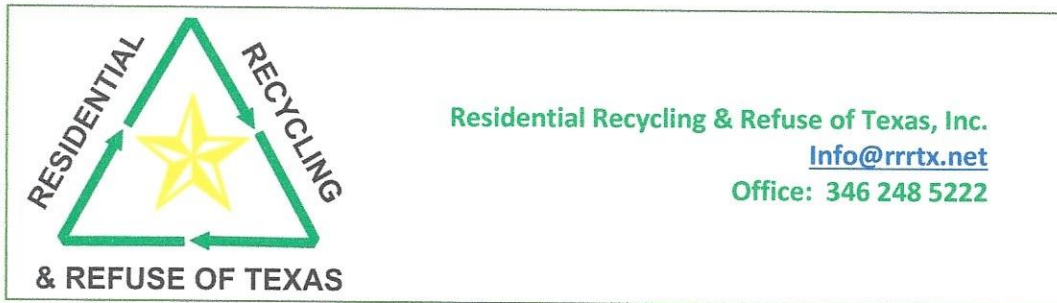


## Attachment A Waste Pickup Specification Sheet for Chateau Woods MUD

Residential Recycling & Refuse of Texas is honored to have you as a customer. Our main goal is customer service and doing the task right. If we ever fall short of your expectation, please give our office a call at 346-248-5222 and let us know. We will work harder to ensure your satisfaction.

1. Trash collection days are Mondays and Thursdays.
2. Residents must place items out by 6:30 am.
3. Residents will provide their own waste carts.
4. Collection is limited to 4 waste carts of household waste per service day.
5. Trash will be collected curbside.
6. Yard waste will be collected at the curb and must be placed in sturdy plastic bags weighing no more than 40 pounds. Maximum of a combination of 6 bags and or bundles of limbs will be collected each service day.
7. All branches and tree trimmings should be no more than 3 inches in diameter and no longer than four (4) feet in length. Bundles must be securely tied and weigh less than 40 pounds and placed curbside.
8. Bulk items will be picked up curbside on Thursdays. There is a limit of one bulk item per household per week.
9. Excluded items: It is illegal to transport any hazardous waste in a trash truck and dispose of it in a landfill. Hazardous waste includes: medical waste, any appliance containing Freon, acids, car batteries, dead animals, and chemicals of any kind, car parts, car tires, and construction trash (includes concrete, large quantities of carpeting, fencing, rolls of carpet or any construction type material or debris). Toxic or radioactive waste, paint, petroleum products or filters are not accepted. Other excluded items include: large pieces of glass (must be broken down in smaller pieces and placed in a closed box and labeled), large sofas and sleepers over five (5) feet in length, furniture with metal frames and other metal items, improperly contained animal waste (must be placed in a sealed bag to be serviced).
10. Any item that may or may have contained any type of refrigerant will not be picked up. This includes refrigerators, freezers, or any kind of air conditioning units.
11. Bulk items which are too large for Contractor to put in with the normal weekly pickup may be collected separately upon request. Party requesting service will be billed separately at a negotiated price depending on size, quantity and handling required to remove and dispose of. 1.8.6. Bulk items and excessive amounts of waste will not be collected during weeks which contain one or more holidays.
12. Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, and Christmas Day.
13. If the holiday falls on a scheduled pickup day, service will resume the next scheduled collection day following the holiday.



## Attachment B

### Recycling Program Specification Sheet For Chateau Woods MUD

Residential Recycling & Refuse of Texas is honored to have you as a new customer. Our main goal is customer service and doing the task right. If we ever fall short of your expectations, please give our office a call at 346-248-5222 and let us know. We will work harder to ensure your satisfaction.

1. Pickup day will be every Thursday.
2. Service is **curbside**.
3. Resident will provide their own recycling cart. Contractor will provide free stickers for customer containers upon request by resident.
4. Please have bins out by **6:30 a.m.**
5. Please set recycling items on opposite side of drive from any trash.
6. Please leave lids off all plastic and glass – lids can go into recycling container.
7. Please rinse all containers free of residue.
8. Please breakdown any medium to large cardboard boxes.
9. Please remember we **do not take any type of Styrofoam products** (packing peanuts, cups, plates, egg cartons, etc.)
10. No need to separate items – everything can go into the same bin.
11. Excess items can be put in a regular trash can that has been marked as “recycling” or items may use be place in clear or transparent bags. **Black bags and non-transparent bags will not be collected.**
12. Recycling emblem stickers are available upon request to be used on “recycle” trash cans into “recycling containers” – just give us a call or send an e-mail.
13. **We highly encourage placing items in a white or clear trash bag and set it in the recycling bin (this prevents items from blowing out and across yards.)**
14. Please note holidays and mark your calendar – New Year’s Day, Memorial Day, July 4<sup>th</sup>, Labor Day, and Christmas. If holiday falls on a Wednesday, service will resume the following week on Wednesday.

#### Items accepted for pickup

- **Paper** – magazines, newspapers, copy paper, computer paper, phone books, junk mail, etc.
- **Plastic #1 - #7 with exception of #6 Styrofoam** – juice, water, milk, soda, detergent, cleaners, Rx bottles (if in doubt please check bottom of container for recycling emblem and number in center – if no emblem it is not recyclable)

- **Aluminum** – any type of soda, beer, drink can, etc.
- **Tin Cans** – any food can, pet food can, etc. (no aerosol containers please)
- **Cardboard** – boxes, cereal, food, detergent, pet food, etc.
- **Glass** – any color glass (amber, green, brown, clear, etc.) must be pure glass cannot be ceramic, mirror, pottery, stoneware or china type items
- **Thin Plastics** – bags from grocery, sleeve on newspaper, wrapping on dry cleaning

#### **Items Not accepted for pickup**

- **Styrofoam**
- Computer parts
- Batteries
- Medical Waste
- Biohazard
- Appliances
- Hazardous Materials (Oil, Motor Oil, Anti-Freeze, etc.)
- TVs
- Wire hangers
- Paint cans
- Used paper towels, paper plates or napkins
- Used baby diapers

Again, we thank you for the opportunity to service the recycling needs of your community. Thank you for caring for the Texas environment enough to be a part of a recycling program. We realize how busy life can get and greatly appreciate the time and effort you take to recycle. We feel certain our service will be above and beyond your expectations. RRRT strives for excellent customer service and management encourages you to call with questions, comments or concerns. We can be reached at 346 248 5222 or [info@rrrtx.net](mailto:info@rrrtx.net).